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on June 19, 2009.

PATENT  
Attorney Docket No.: 021756-060120US  
Client Ref. No.: OID-2008-373-02

TOWNSEND and TOWNSEND and CREW LLP

By: /Shelley Reames/

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Safaa H. Hashim

Application No.: 10/669,882

Filed: September 23, 2003

For: TECHNIQUES FOR ENSURING  
DATA SECURITY AMONG  
PARTICIPANTS IN A WEB-CENTRIC  
INSURANCE MANAGEMENT  
SYSTEM

Customer No.: 51206

Confirmation No. 5268

Examiner: N. Pass

Technology Center/Art Unit: 3686

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed February 19, 2009, please enter the  
following amendments and remarks:

**Amendments to the Specification** begin on page 3 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 4 of this  
paper.

**Amendments to the Drawings** begin on page 11 of this paper and include both an attached  
replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 12 of this paper.

Appl. No. 10/669,882

Amdt. dated June 19, 2009

Reply to Office Action of February 19, 2009

PATENT

An **Appendix** including amended drawing figures is attached following page 21 of this paper.